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– Dr. Angel Brothers, DVM

IN THE PRACTICE OF VETERINARY MEDICINE, SOMETIMES THINGS GO WRONG, and a dispute arises between doctor and client. Sometimes it is a breakdown in communication between veterinarian and client where treatment plans are not clear or expectations for outcome are not managed. Sometimes a pet dies. Whether that is from all attempts being destined to fail or inadequate care or negligence, a grieving owner may be questioning the reasons, frustrated because they were not heard or angry. VMC and Joey's Legacy are there for these people. VMC's reviewers can help sort this out and help them by either finding comfort that their pet's caregivers did all that they could to try and produce a good outcome or sometimes to give them some validation in their concerns of substandard care and provide them with a professional opinion to aid them in pursuing compensation for their loss.

As a practicing veterinarian, I know that none of us are perfect. I joined VMC as a reviewer with the goal of carefully considering the cases presented and being an advocate for whichever party requires it. Most often, it is defending a doctor that did all that was possible in the circumstances and is not at fault for the pet's demise and helping a grieving owner understand it. Sometimes, it is finding that there was a mistake or oversight, that could have just as easily happened to me, but with inadequate communication gives an air of deceitfulness. Sometimes there is gross negligence or substandard care that should be called out in order to initiate change and help compensate the owner for their loss. I approach each review in trepidation, realizing that being imperfect myself, I must be respectful and impartial. I try to learn to better myself, my practice, record keeping and communications from the mistakes of others. I believe that VMC and Joey's Legacy are good organizations, willing to help those that need an advocate, as well as respecting and defending the veterinary profession and those in it who are wrongfully accused. If that were not true, I would not be a part of it."